



# FMA

## Fleet Management Agreement

Are ideal for clients who require the “fleet management” national coverage, services and invoicing facilities that are included in our fixed cost agreements, but do not wish to commit to a long term fixed period contract. (FMA) contracts have a 30 day termination notice period and therefore are ideal for vehicles where the owner wishes to change vehicles prior to the end of their finance agreement. Full driver management services are supported by a National Network of Repairers and tyre providers including mobile units throughout the UK. This card attracts a monthly charge (subject to fleet size) regardless of usage within the month and all repair requests must be booked either online via our on line booking in facility or through our driver management team on 0800 05 02 360.

Authorisation is issued on your behalf by our maintenance control team who cost control the repair to ensure labour times, parts and all necessary work is authorised, with any unnecessary or overcharged / non required work being rejected (exceptions apply if the repair is safety or emergency related). Repairs are invoiced to the client at the cost amount authorised plus an administration charge (subject to fleet size). (FMA) contracts require a mandatory recharge authority limit from the client and payment by Direct Debit, any transactions that are in excess of the agreed amount will be referred to the client for additional authorisation. (Out of hours exceptions apply)

### Included

- Access to SMR Evolution repair network.
- Professional cost control & authorisation.
- Access to 24 / 7 emergency services.
- Dedicated driver helpline & manager.
- Monthly credit account\*.

\*Monthly Credit Accounts are subject to underwriting, financial bond or indemnity may be required

### Recharge Options

- (FMA) contracts are bespoke to each client's needs and they can select which products and services they wish to have cost controlled from the following services.
- Servicing / Maintenance / Repairs / Tyres.
- Relief Vehicles / Daily Rental Vehicles.
- UK AA breakdown cover.
- Windscreens & body glass.
- Road tax management.
- Vehicle movements/logistics.
- Vehicle refurbishment and disposal.
- Fines and penalty notice management.
- MOT diary management.

### FMA in brief

- Contracts for all makes of cars & LCV's up to 3.5t.
- New and used\* vehicles can be covered.  
\* No age restriction applicable on used vehicles
- Comprehensive cover with no service shortfall and no restriction on how you purchase your vehicle.
- 95% UK coverage guaranteed on all makes.
- Driver management provides continuity and reduces driver downtime/administration via one freephone number.
- Flexible terms with professional cost control that protects from repairers charging for unnecessary repairs.
- SMR Evolution contracts cover your duty of care responsibilities by professionally maintaining your vehicle.
- 30 day rolling contracts (no early termination).
- Reduces administration & staff processing costs.
- Scalable monthly card fees and administration charges rewarding larger fleets.
- Single monthly VAT invoice with itemised schedule per vehicle.
- Online quotation & ordering system.

The complete maintenance package built for you - **SMR Evolution**

