



PVM

Personal Vehicle Management

(PVM) contracts have a 30 day termination notice period and therefore are ideal for vehicles where the owner wishes to change vehicles prior to the end of their finance agreement. Full driver management services are supported by a National Network of Repairers and tyre providers including mobile units throughout the UK. A driver card which is subject to an annual fee regardless of usage within the agreement is applicable and all repair requests must be booked either online via our on line booking in facility or through our driver management team on 0800 05 02 360.

Authorisation is issued to the repairer on your behalf by our maintenance control team who cost control the repair to ensure labour times, parts and all necessary work is authorised, with any unnecessary or overcharged / non required work being rejected (exceptions apply if the repair is safety or emergency related). Repairs are invoiced to you at the cost amount authorised plus an administration charge. (PVM) contracts require a mandatory recharge authority limit from you and payment by debit / credit card within 24 hours of job completion. A Direct Debit Mandate will be held to collect payment within 3 days should debit / credit card payment not be available, any transactions that are in excess of the agreed amount will be referred to you for additional mandatory authorisation. (Out of hours exceptions apply)

Included

- Access to SMR Evolution repair network.
- Professional cost control & authorisation.
- Access to fleet discounted rates.
- Access to 24 / 7 emergency services.
- Dedicated driver helpline & manager.
- Monthly credit account*.

*Monthly Credit Accounts are subject to underwriting, financial bond may be required

Recharge Options

- (PVM) contracts are bespoke to each client's needs and they can select which products and services they wish to have cost controlled from the following services.
- Servicing / Maintenance / Repairs / Tyres.
- Relief Vehicles / Daily Rental Vehicles.
- UK AA breakdown cover.
- Windscreens & body glass.
- Road tax management.
- Vehicle refurbishment and disposal.
- Fines and penalty notice management.
- MOT diary management.

PVM in Brief

- Contracts for all makes of cars & LCV's up to 3.5t.
- New and used* vehicles can be covered.
- Comprehensive cover with no service shortfall and no restriction on how you purchase your vehicle.
- 95% UK coverage guaranteed on all makes.
- Driver management team supports the driver to assist with any enquiries in managing their vehicle.
- Flexible terms with professional cost control that protects from repairers charging for unnecessary repairs.
- 30 day rolling contracts (no early termination).
- Reduces risk of repairers overcharging.
- Low annual membership card fee and admin costs.
- Itemised schedule for all works completed.
- Online quotation & ordering system.

* No age restriction applicable on used vehicles

The complete maintenance package built for you - **SMR Evolution**

